



Customer Application For CalTel Services

1-800-253-2511
209-785-2211/209-786-2211
PO Box 37
Copperopolis, CA 95228
Fax 209-785-3551

Type Of Service Applying for:	Customer Number: _____
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<input type="checkbox"/> Telephone Service	Date: _____
<input type="checkbox"/> Internet Service	Date: _____

If you are applying for both Telephone and Internet see our Easy Value Plans.

Customer Information

Applicant Name:		Applicant Driver's License #	
		Copy required if by mail or fax	
Co-Applicant Name:		Co-Applicant Driver's License #	
		Copy required if by mail or fax	
Mailing Address	City	State	Zip
Current Phone Number	Other Contact #		

Service Information

Service Address		New Construction: <input type="checkbox"/> Yes <input type="checkbox"/> No	APN: <small>(Required w/New Construction)</small>		Lot #
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*Credit Information	* For Telephone Service Only
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Applicant Employer:	Phone:		How Long:	
Co-Applicant Employer:	Phone:		How Long:	
If Renting - Landlord's Information:	Phone:			
Relative Reference:	Phone:			
Personal Reference:	Phone:			

Security Question

Security Password: (up to 8 characters)	Your security password will be used to ensure proper identification when you call.
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Security Back-Up Question: Please Circle One Security question is used in the event of a forgotten password.

First Car	First Pet's Name	Mother's Middle Name	(Custom Question)
Answer:			

Authorized Users: _____

Authorized users of an account may request balance inquiries, add/delete services, or close accounts over the phone!

Applicant's Signature _____	Date: _____
Co-Applicant's Signature _____	Date: _____

The installation fee is \$46.00 per line for basic service

Requested date of telephone service? _____	Do you wish to appear in the directory? <input type="checkbox"/> Yes <input type="checkbox"/> No – Unpublished
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Do you want your address published? <input type="checkbox"/> Yes <input type="checkbox"/> No	How would you like the directory to read? _____
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<p>California Lifeline Telephone Program Qualifications:</p> <p>Program Based:</p> <ul style="list-style-type: none"> •Medicaid/Medi-Cal •Low Income Home Energy Assistance Program •Supplemental Security Income (SSI) •Federal Public Housing Assistance or Section 8 •Food Stamps or Supplemental Nutrition Assistance Program •Women, Infants and Children Program •Healthy Families Category A •National School Lunch's FREE Lunch Program •Temporary Assistance for Needy Families •Tribal TANF <p>Income Based, Income must be below:</p> <p>1-2 members \$24,000 3 members \$28,200 4 members \$34,000- (More than 4 members add \$5,800/each member)</p> <p>Are you eligible: <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>You may not be claimed as a dependent on another person's income tax to be eligible for Lifeline.</p>	<p>California LifeLine is a state program that provides basic home phone service at a discount to eligible households. If you qualify for California LifeLine benefits you will be receiving a certification or enrollment form in a pink envelope in the mail for completion and submission. The enrollment form with a PIN number must be completed on-line or filled in and return to the administrator by the due date indicated in the form. Otherwise, you will not receive the discounts. At any time you become ineligible for the program you must notify Calaveras Telephone Company.</p> <p>Current LifeLine Telephone Number: () - .</p>
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<p>Accept Collect Calls <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>By accepting collect calls you acknowledge that you will be billed for any calls you accept & you authorize CalTel to submit your information to a third party vendor for billing purposes.</p>	<p>Block 900 Numbers <input type="checkbox"/> Yes <input type="checkbox"/> No</p>
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Caller ID Blocking Complete Blocking Prevents your number from being sent to the person or business you are calling. or Selective Blocking Your phone number will be Displayed to the person or business you are calling.

Important Note: You cannot block transmission of your telephone number for calls to 911, 800, 855, 866, 888, 877 or 900 services, regardless of the blocking option you pick.

Inside Wire Maintenance Plan 1.00/ Month Yes No

Bundled Services	Easy Value Plans:			Double Elite Plans		Triple Elite Plans		
	Basic <input type="checkbox"/>	Family <input type="checkbox"/>	Premiere <input type="checkbox"/>	Basic Elite <input type="checkbox"/>	Prime Elite <input type="checkbox"/>	Triple Elite <input type="checkbox"/>	Advtg Elite <input type="checkbox"/>	Mega Elite <input type="checkbox"/>
Monthly Price	\$75.29	\$84.66	\$96.15	\$72.95	\$79.95	\$99.95	\$109.95	\$119.95
Local Service	X	X	X	X	X	X	X	X
High-Speed Internet	X	X	X			X	X	X
DTV Essentials	TV Option \$115.95 <input type="checkbox"/>	TV Option \$124.95 <input type="checkbox"/>	TV Option \$133.95 <input type="checkbox"/>	X	X	X	X	X
Long Distance Minutes	120 min.	250 min.	500 min.	30 min.	150 min.	50 min.	60 min.	250 min.
Basic Voice Mail	X	X	X	X	X			X
Call Forwarding	X		X					
Call Waiting	X	X	X	X	X		X	X
Caller ID		X	X	X	X		X	X
Caller ID on Call Waiting		X	X	X	X		X	X
Anonymous Call Rejection		X	X					
Priority Call	X	X						
Call Return *69		X						
Call Block			X					
Three Way Calling			X					

* Plus applicable taxes and surcharges (additional \$6.50 access charge). Price is \$.95 higher for 786 phone numbers. Long Distance is continental US Only. All Features and services must be on the same telephone line.

Long Distance Options: (Customer MUST Contact Carrier of Choice)

ACN	6112	e-Meritus Communications	0457	TelAmerica (Express Tel)	0700	Requested IntraLATA Toll Company: _____/Carrier Code _____
AT&T Long Distance Service	0288 0372 5792	Excel Communications	0752	Verizon Select Services	5483	
Broadwing Communications	0071 0948	Lightyear Communications, Inc	5957	Wiltel Communications	0310	Requested InterLATA Toll Company: _____/Carrier Code _____
CALTEL Long Distance	6258	MCI/WorldCom	0222	World Com, Inc	0603 0555	
Global Crossing	0444	Qwest Communications	0070 0432	Primus/ Sprint	0333 0394 0024 0848 6398	

Local Call Only (may only dial 911, local & 800 numbers) ----- Dial around IS NOT allowed

9999 May dial "0", Directory Assistance & 1010 numbers ----- Dial around IS allowed

Optional Class Services

Combine your favorite features and you save: 25% off for 2 features 30% off of 3 features 35% off of 4 or more

<input type="checkbox"/> Caller ID	\$6.50	<input type="checkbox"/> Call Block	\$3.00	<input type="checkbox"/> Enhanced Call Forwarding	\$2.50
<input type="checkbox"/> Anonymous Call Rejection (Free w/ Caller ID)	\$2.00	<input type="checkbox"/> Speed Calling		<input type="checkbox"/> Busy Call Forwarding	\$3.00
<input type="checkbox"/> Call Waiting	\$4.00	<input type="checkbox"/> 8 number	\$2.00	<input type="checkbox"/> Selective Call Forwarding	\$3.00
<input type="checkbox"/> Call Return *69	\$2.50	<input type="checkbox"/> 30 Number	\$3.50	<input type="checkbox"/> Remote Call Forwarding	\$1.00
<input type="checkbox"/> Distinctive Ring	\$3.40	<input type="checkbox"/> Priority Call	\$2.50	<input type="checkbox"/> Voicemail 1 Minute 3 day	\$4.00
<input type="checkbox"/> Three Way Calling	\$4.00	<input type="checkbox"/> Call Back	\$2.50	<input type="checkbox"/> Voicemail 3 Minute 3 day	\$5.00
<input type="checkbox"/> Selective Call Acceptance	\$3.00	<input type="checkbox"/> Call Forwarding- Variable	\$3.00	<input type="checkbox"/> Voicemail 10 Minute 3 day	\$6.00
		<input type="checkbox"/> Call Forwarding - Fixed	\$3.00		
		<input type="checkbox"/> Delayed Call Forwarding	\$3.00		

Customer Proprietary Network Information

Calaveras Telephone Company & our affiliates strive to provide you with the latest in communication products and solutions. Use of the information on your current account such as the type, technical arrangement, quantity, destination, and amount of use of telecommunications services and related billing for these services, referred to as Customer Proprietary Network Information, or CPNI, will allow us to inform you about services that will best meet your specific telecommunications needs. May Calaveras Telephone Company & our affiliates use your CPNI to market communications-related products such as proposals/promotions, give-aways or new products and services to you? Yes No

How to Avoid Being Slammed

In order to avoid having your toll carrier changed without your consent, Calaveras Telephone Company can establish a Preferred Interexchange Carrier (PIC) freeze on your account. A PIC freeze prevents a change in your preferred carrier selection unless you give us your express consent to remove the freeze. *The PIC restriction may be lifted by either written notice or Third Party Verification.* No change of carrier can be made on your account until you lift the PIC freeze. The PIC freeze removal forms are available upon request. I hereby authorize Calaveras Telephone Company to place a PIC freeze on my account so that my choice of long distance carrier cannot be changed without my consent. IntraLATA Toll InterLATA Toll

The undersigned requests Calaveras Telephone Company to furnish telephone service and any additional services as may be ordered later. In making this application, the undersigned understands that telephone service and other additional services are provided subject to the rules and regulations of the telephone company as set forth in its tariffs on file with the California Public Utilities Commission and the Federal Communications Commission.

Applicant's Signature _____ **Date:** _____

Co-Applicant's Signature _____ **Date:** _____